

# WICKHAMBROOK SURGERY PRACTICE NEWS WEBPAGE

April 2010

## **Surgery Extension**

As many of you will be aware work on the surgery extension continues! Dr Lloyd-Jones is now in his new consulting room and modifications to the nurses' treatment room have commenced. It is hoped that work on the car park will be completed shortly and we should soon be back to the full complement of parking spaces. We thank you all for your patience while the work is being carried out and hope that everyone will benefit from the changes that are being made.

## **Medication Delivery Dates:**

**Please note that delivery days will be on Tuesdays from now on.**

Forthcoming delivery dates are as follows:

<b>Chedburgh, Chevington, Gt Saxham, Lt Saxham, Wkepstead, Brockley, Clopton, Wickham Street</b>	4 May	1 June	29 June	27 July
<b>Ashley, Gazeley, Dalham, Cheveley, Saxon Street Barrow, Denham, Upend, Higham</b>	11 May	8 June	6 July	3 August
<b>Lidgate, Cowlinge, Farley Green, Kirtling Stradishall, Hundon</b>	18 May	15 June	13 July	10 August
<b>Wickhambrook, Ousden Hargrave, Depden, Rede, Hawkedon, Denston, Assington Green Stansfield</b>	25 May	22 June	20 July	17 August

## **Telephoning the surgery:**

We do appreciate that it is frustrating to wait in a queue for your call to be answered and we do our best to respond to calls as quickly as possible. Inevitably, the lines can be very busy at times and this is particularly so first thing in the morning between 8:30 and 10:30am. Unless you need an urgent appointment on that day, we do suggest that you try to call after 10:30am. If you are registered to use our on-line services you may also book an appointment on the internet. (Please ask at Reception if you wish to register for on-line services).

If you wish to order repeat medication our dedicated dispensary line (01440 823801) has a 24 hour answerphone service; alternatively, if you wish to speak directly to a dispenser you may do so by phoning the above number between 9:00am and midday and 5:00 to 6:00pm.